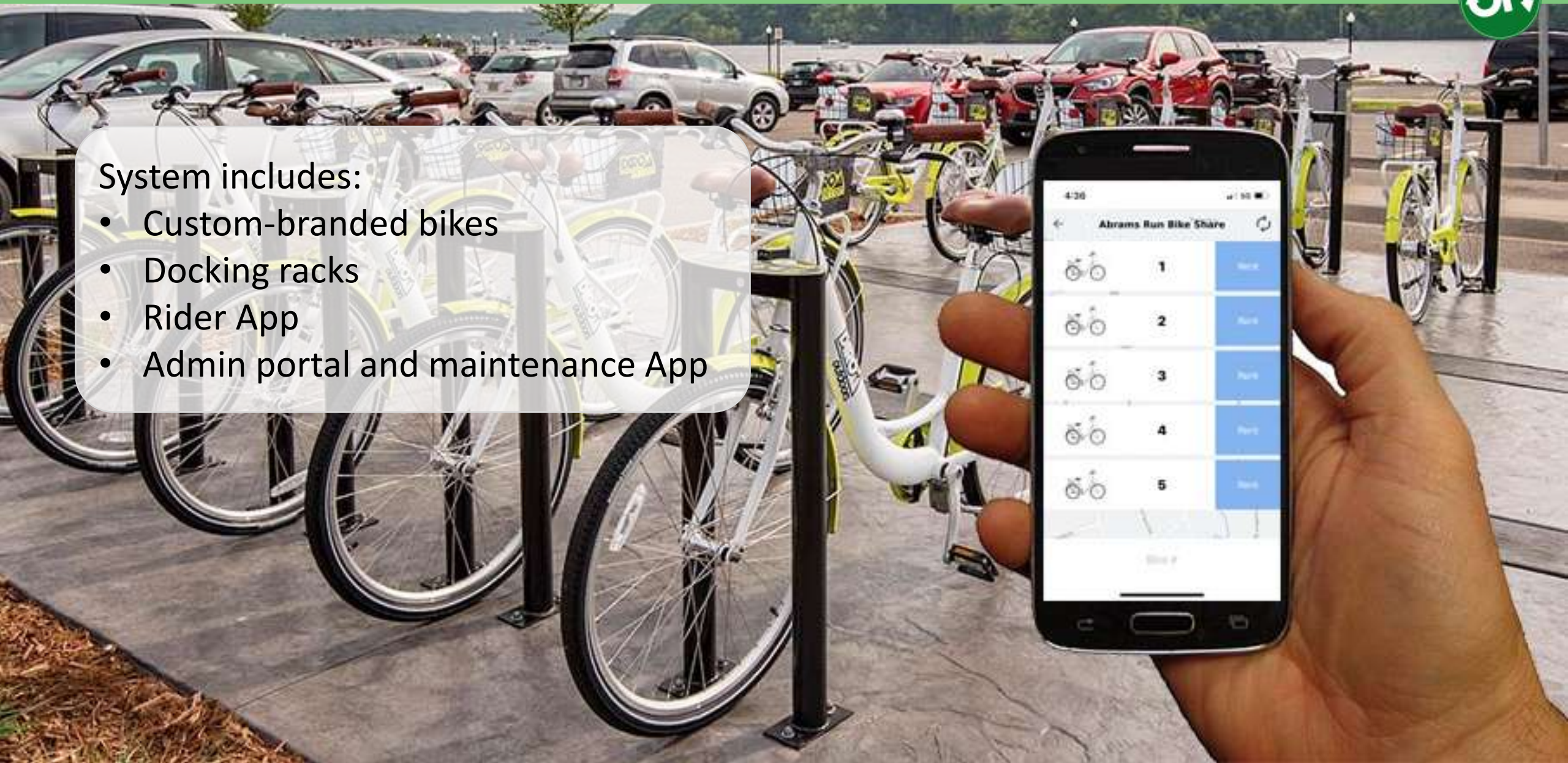
Welcome to

On Bike Share

On Bike Share

On Bike Share is a turnkey bike share platform



System includes:

- Custom-branded bikes
- Docking racks
- Rider App
- Admin portal and maintenance App

On Bike Share automates bike access using an App

- Increases convenience for riders
- Ensures accountability
- Reduces staff time
- Bikes are free to use

On Bike Share System Arrives on Pallet(s)

Bikes Are 98% Assembled on the Pallet

Important! Look for the <u>Admin Package</u>

Includes: Battery Charger & Spare battery,
Driver & Security Bits, Assembly Tools

Bike Assembly & Rack Installation

2-Step Bike Assembly

Racks Get Installed into Concrete

Videos and Guides available on our Customer Resources Site - **https://www.onbikeshare.com/customer-resources/**

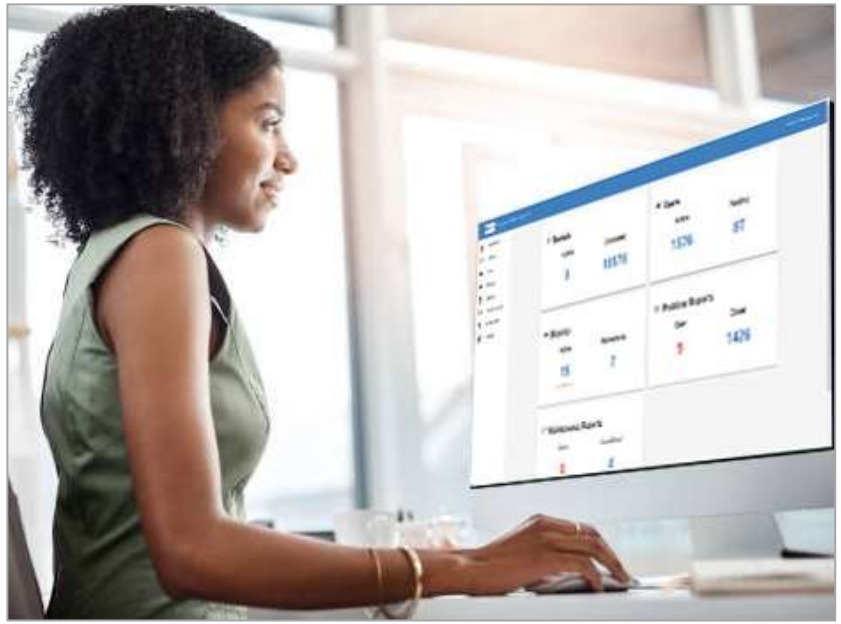
So, How Does the Bike Share Work?

Automated Bike Checkout Process

1 When the Rider selects Bike in **On Bike Share** App

2 The App unlocks bike from rack

3 The ride is recorded in the admin portal



Bikes are docked to the racks using a **Smart Lock** mounted to front of bike

Smart Locks use rechargeable, swappable batteries

⚠️ **Smart locks** can only be unlocked using a smartphone with Bluetooth

How Does the Rider App Work?

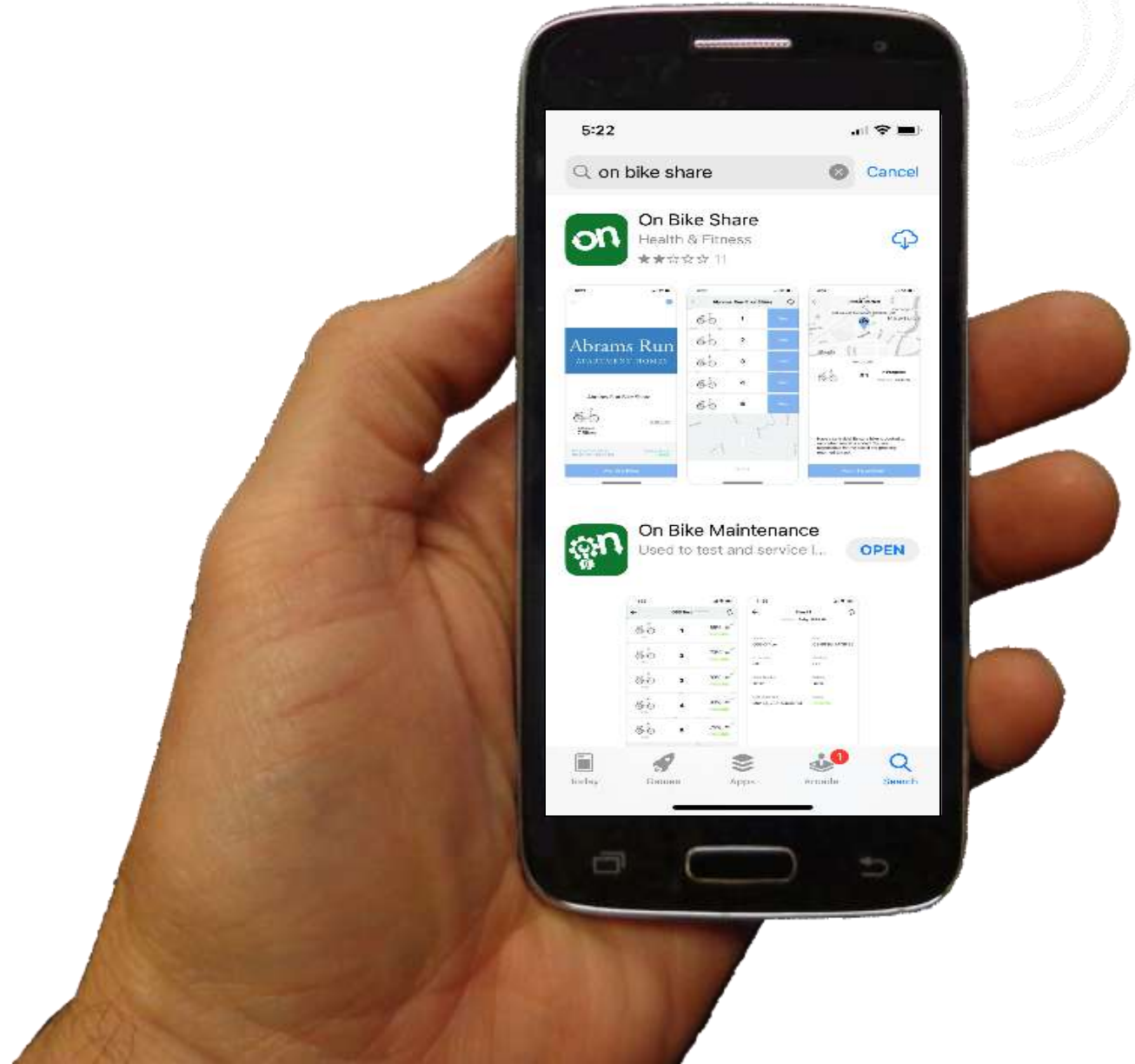
How it Works

ON BIKE SHARE

Watch on YouTube: https://www.youtube.com/watch?v=RYabVKM0zBA

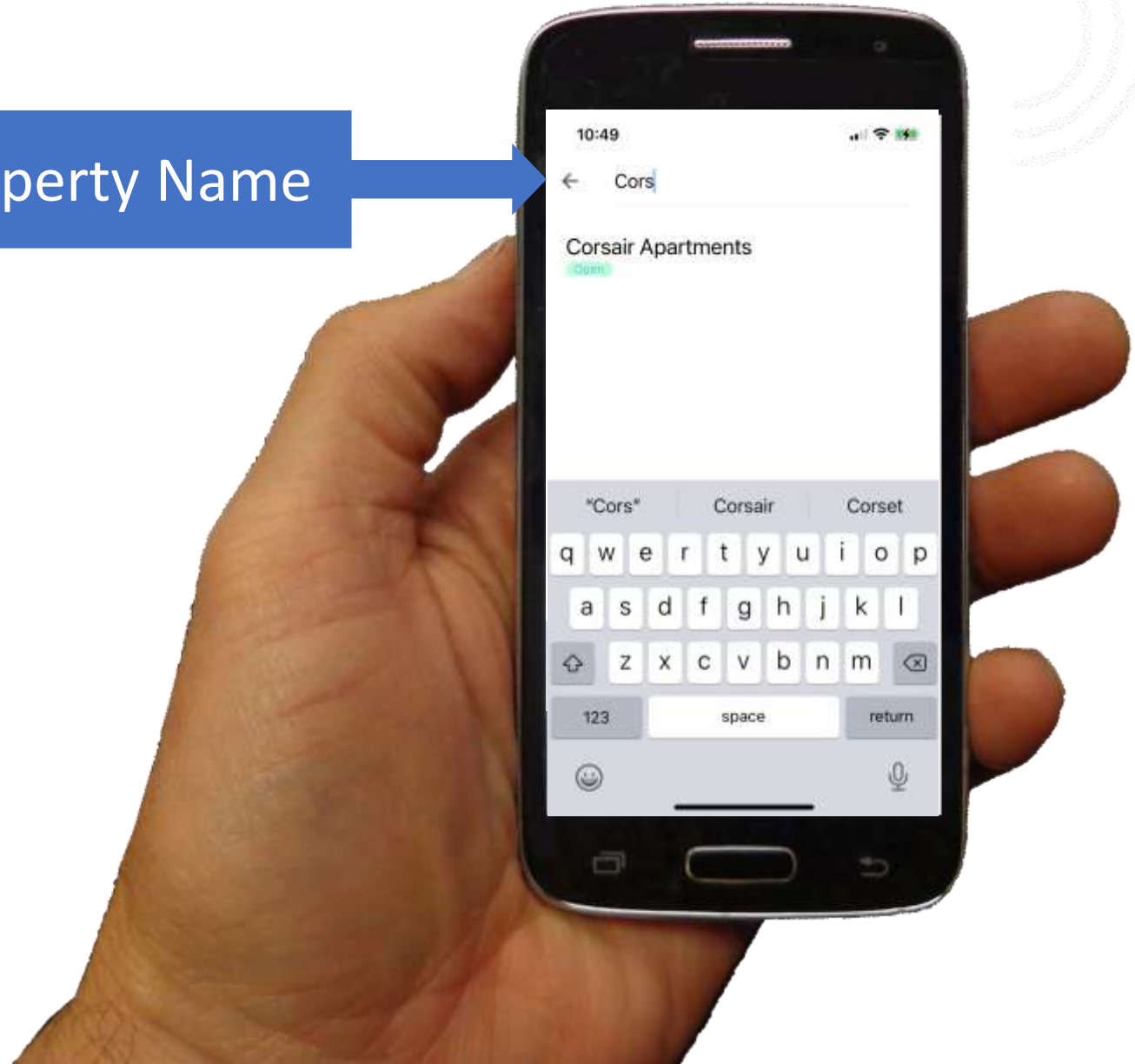
Step 1: Install the **On Bike Share** App

ON BIKE SHARE

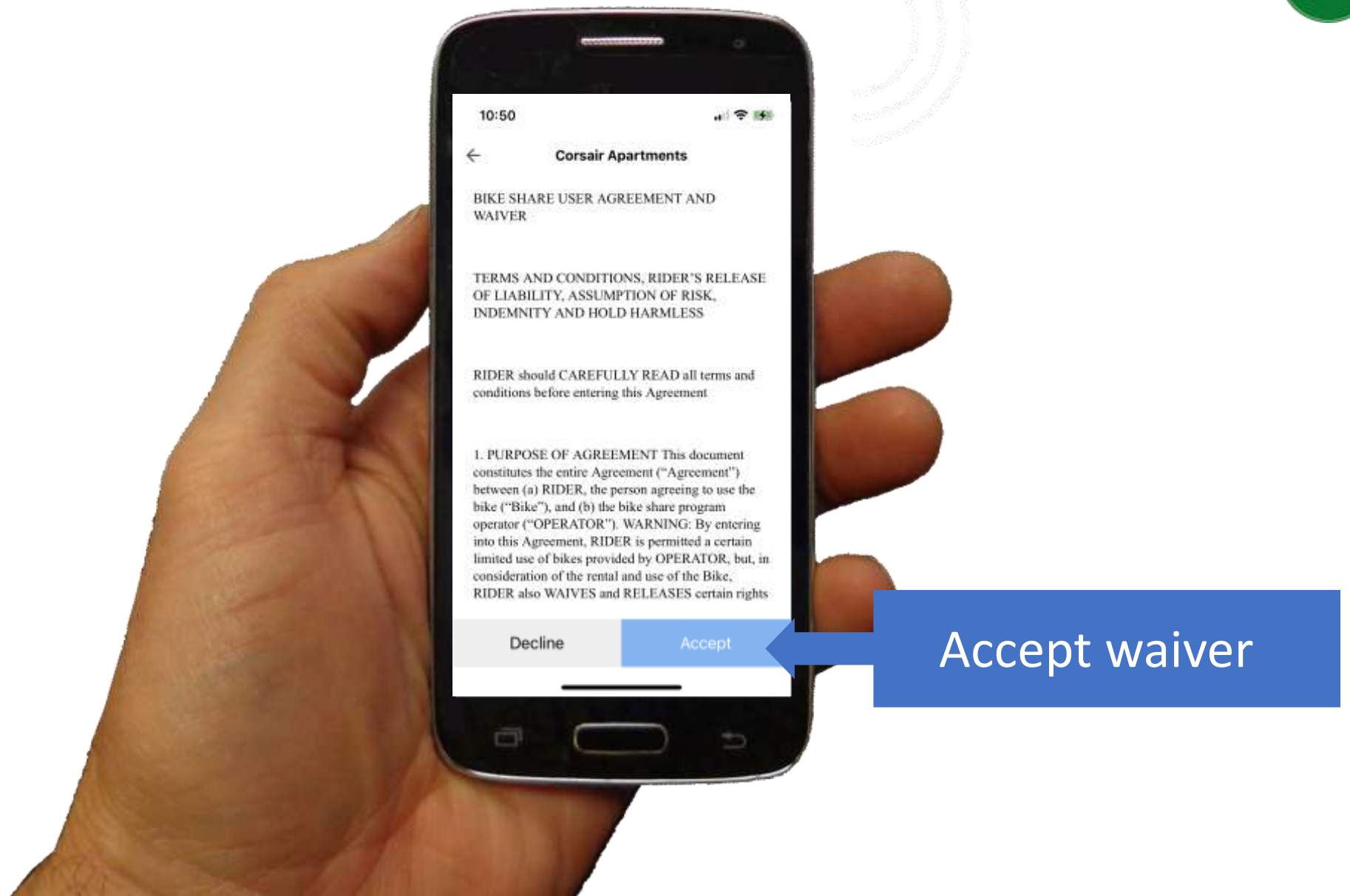


Step 2: Join your system.

Enter System/property Name

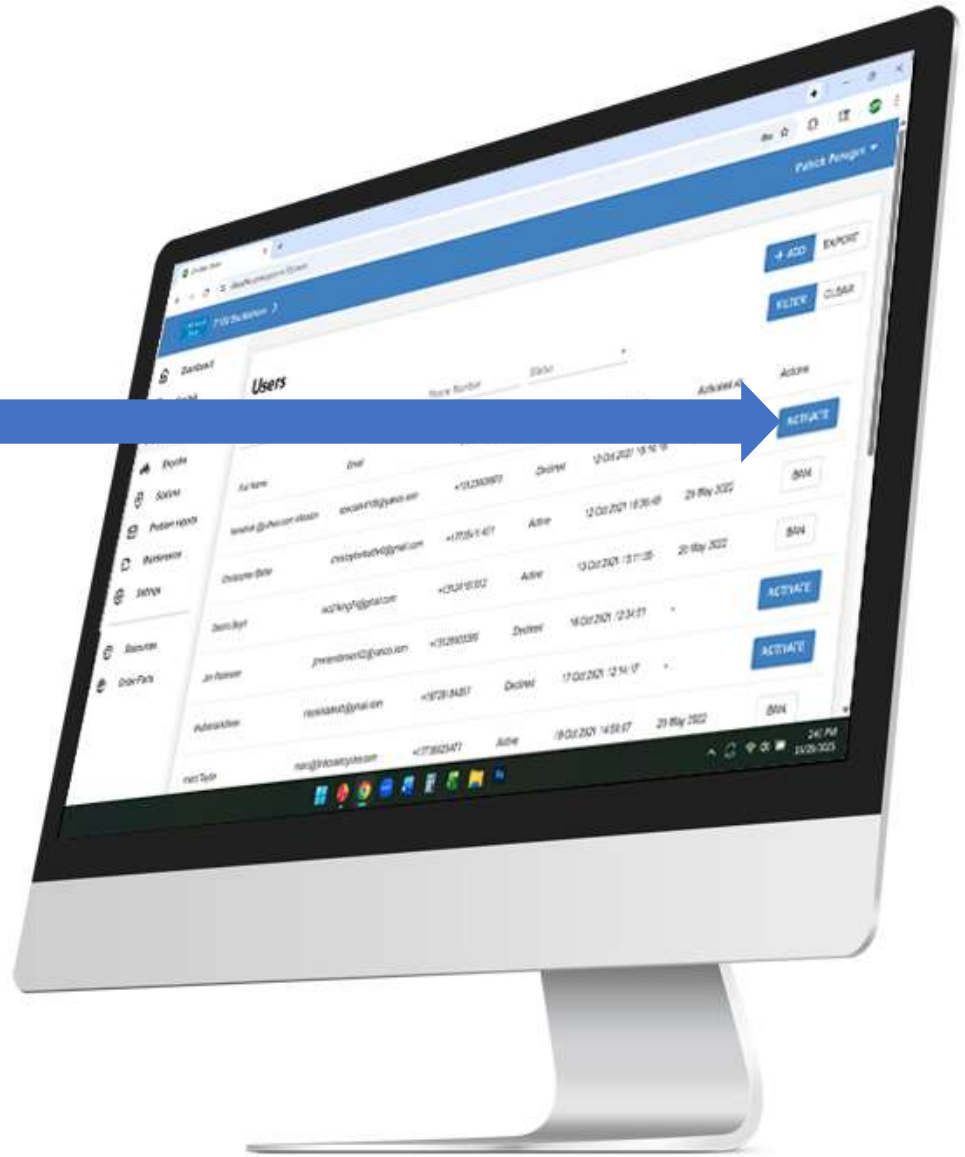


Step 3: Accept the waiver and rules.

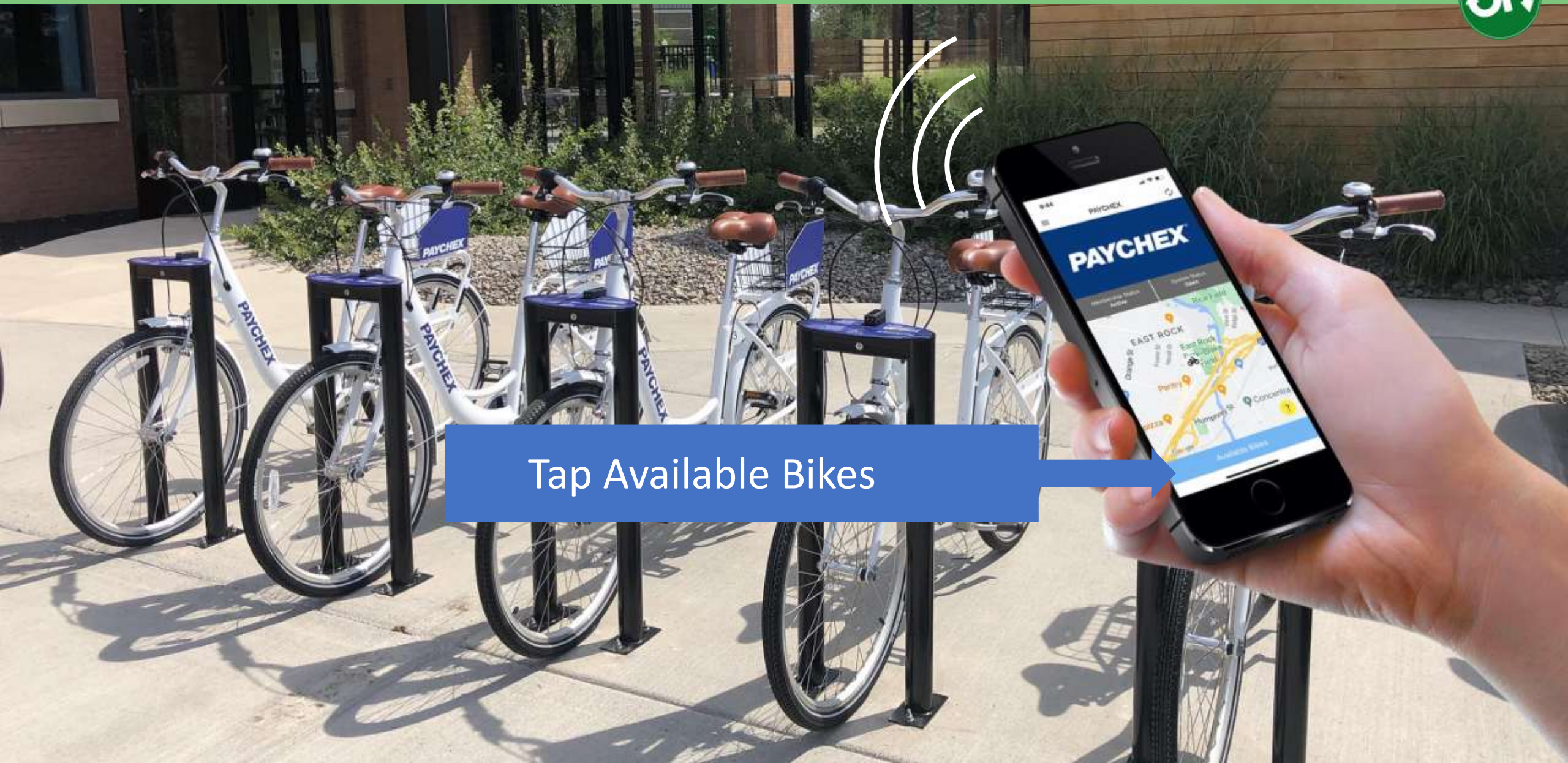


Admins activate riders manually or automatically by email.

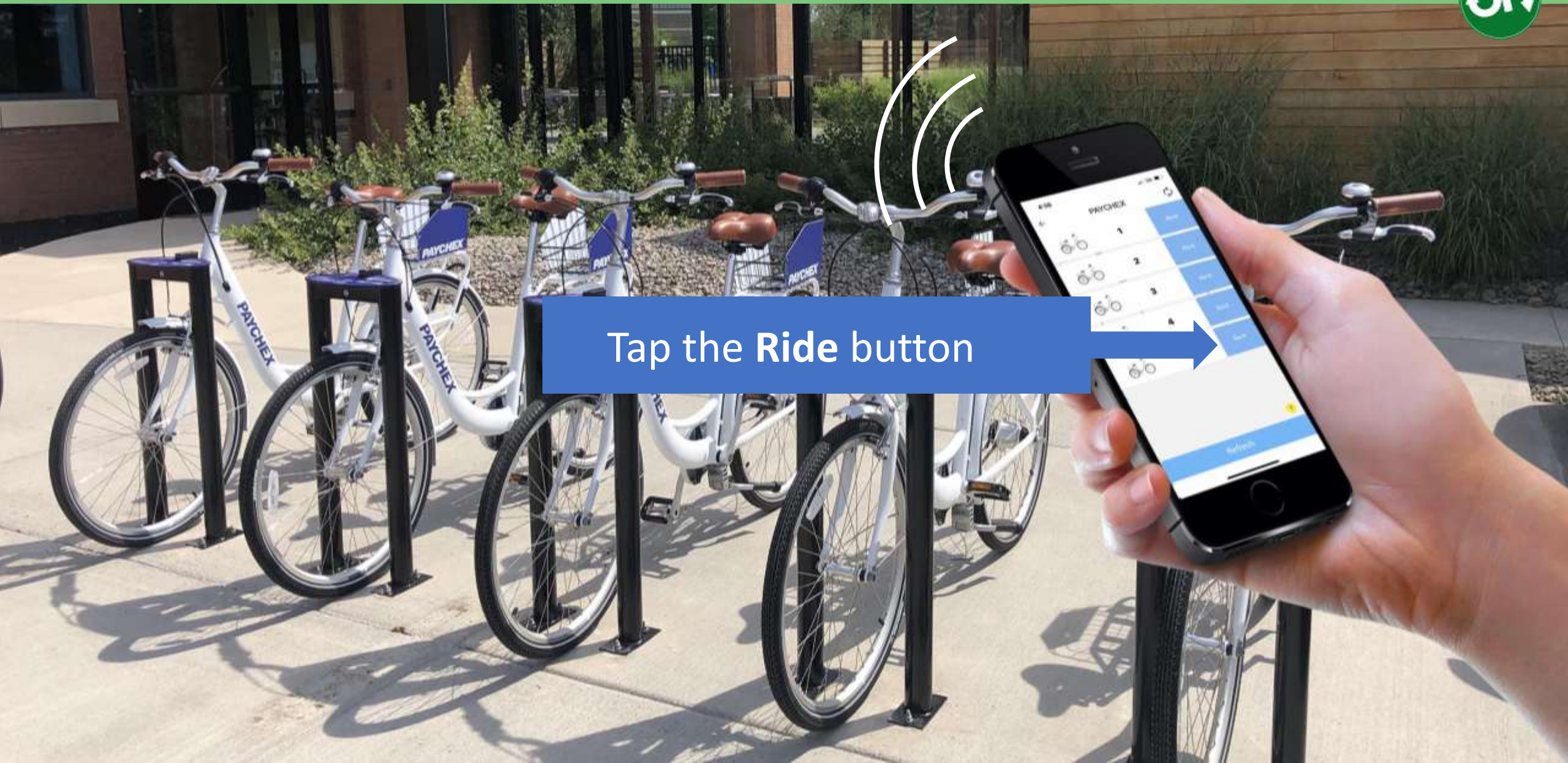
Click **Activate** button



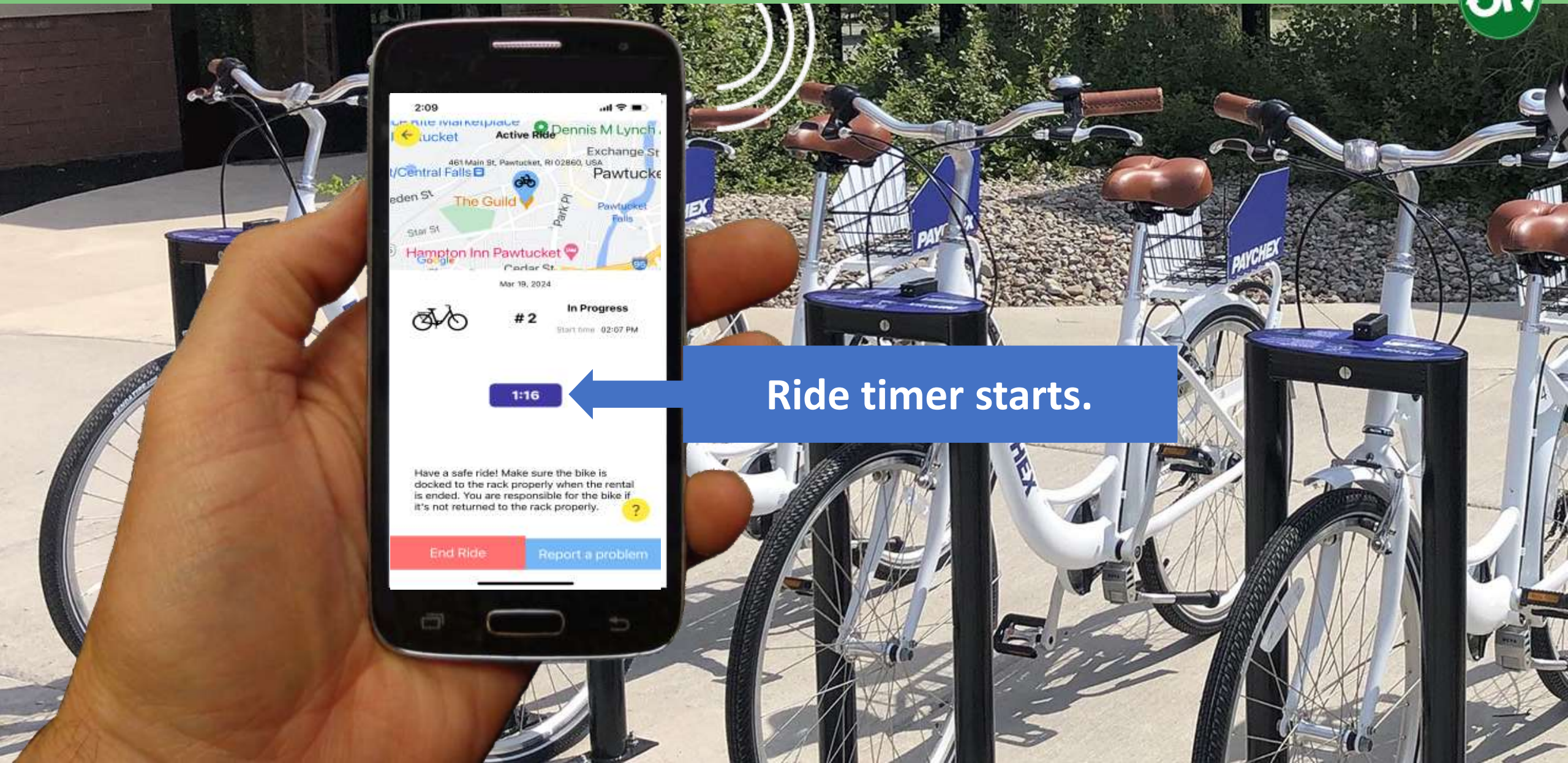
Once activated, riders can checkout bikes with 2 taps



Use the App to select a bike

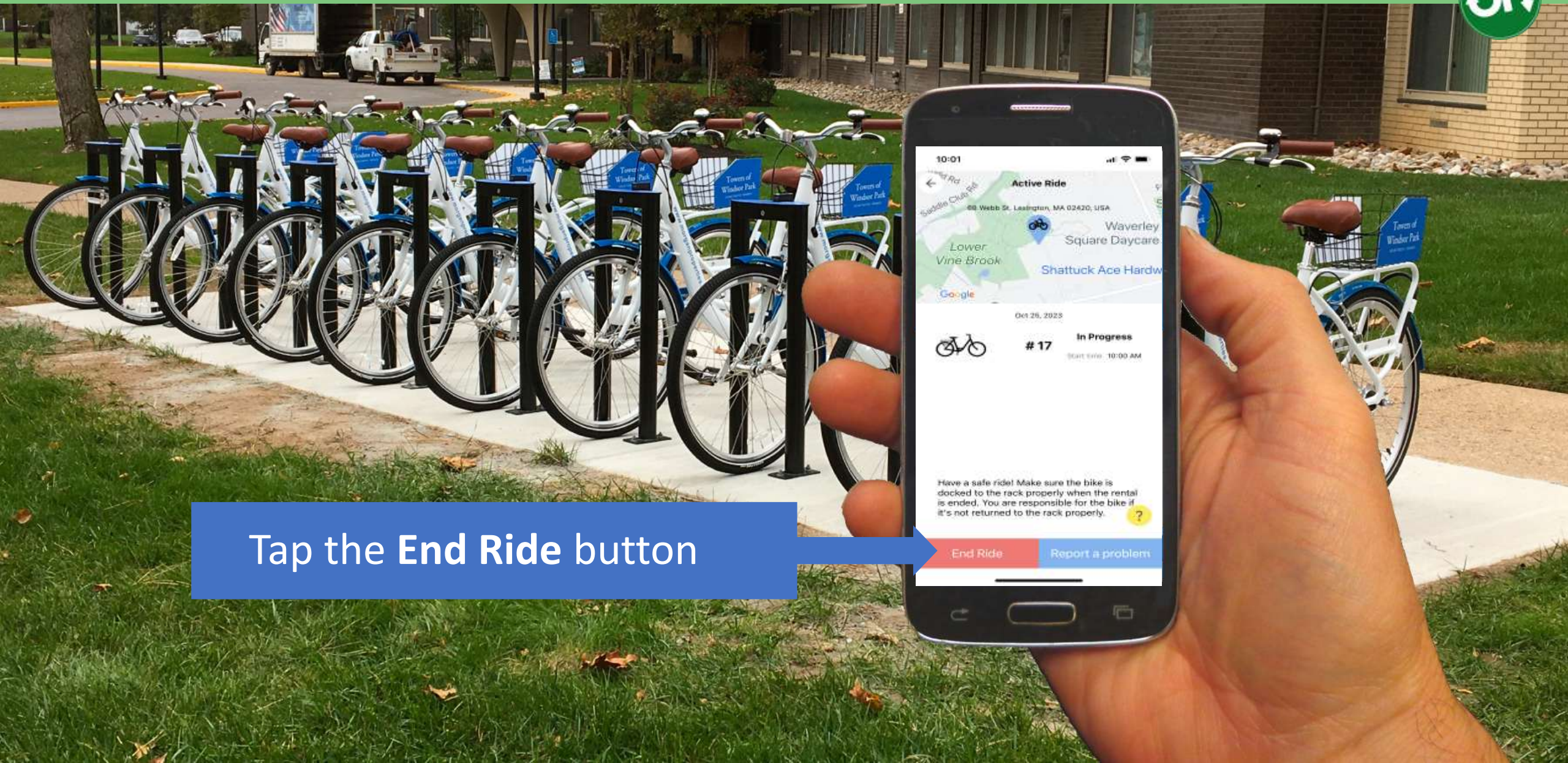


The App unlocks the bike and ride is recorded in the portal



Go ride!

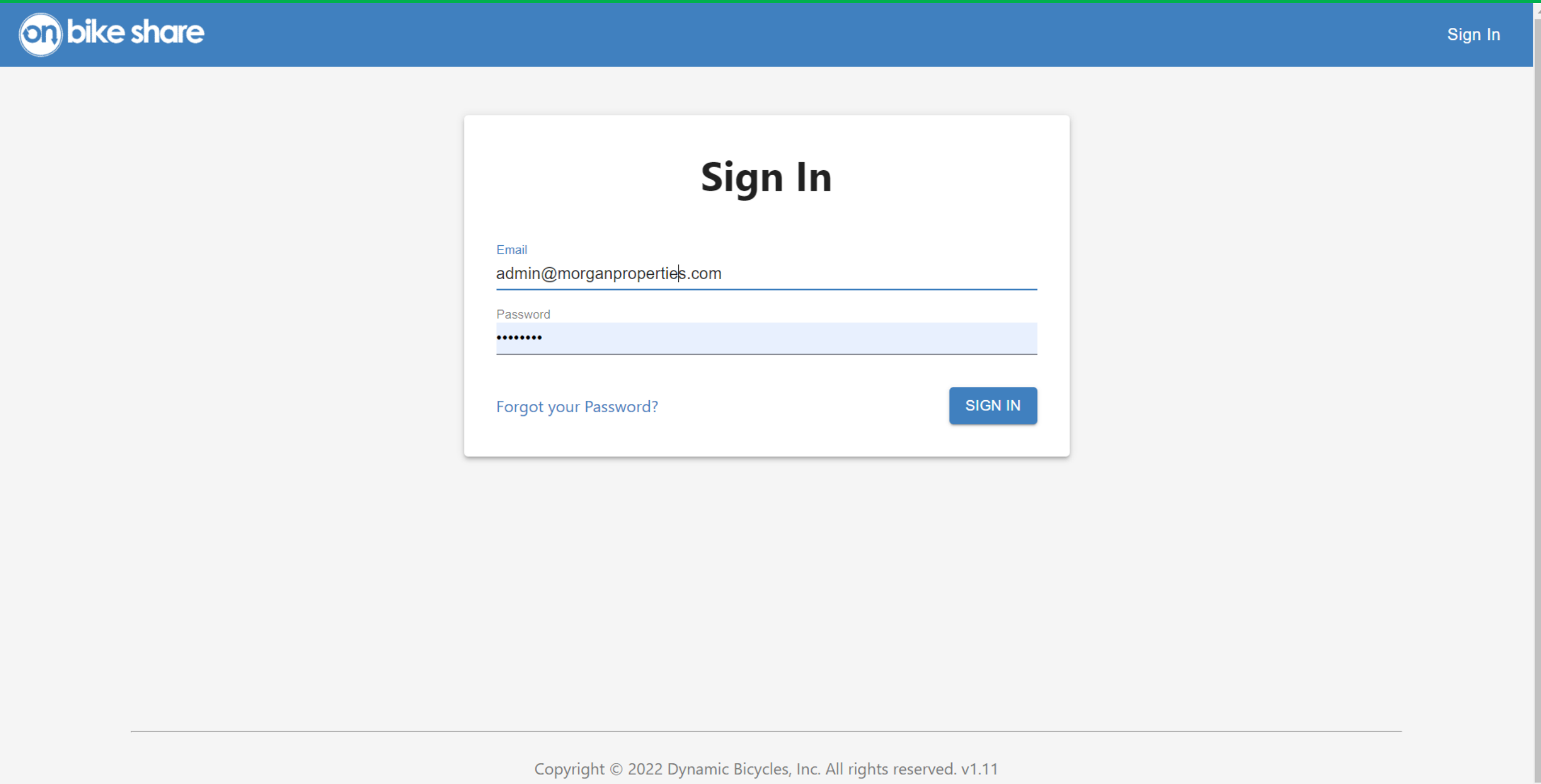
To End the ride, Riders must dock bike to the rack



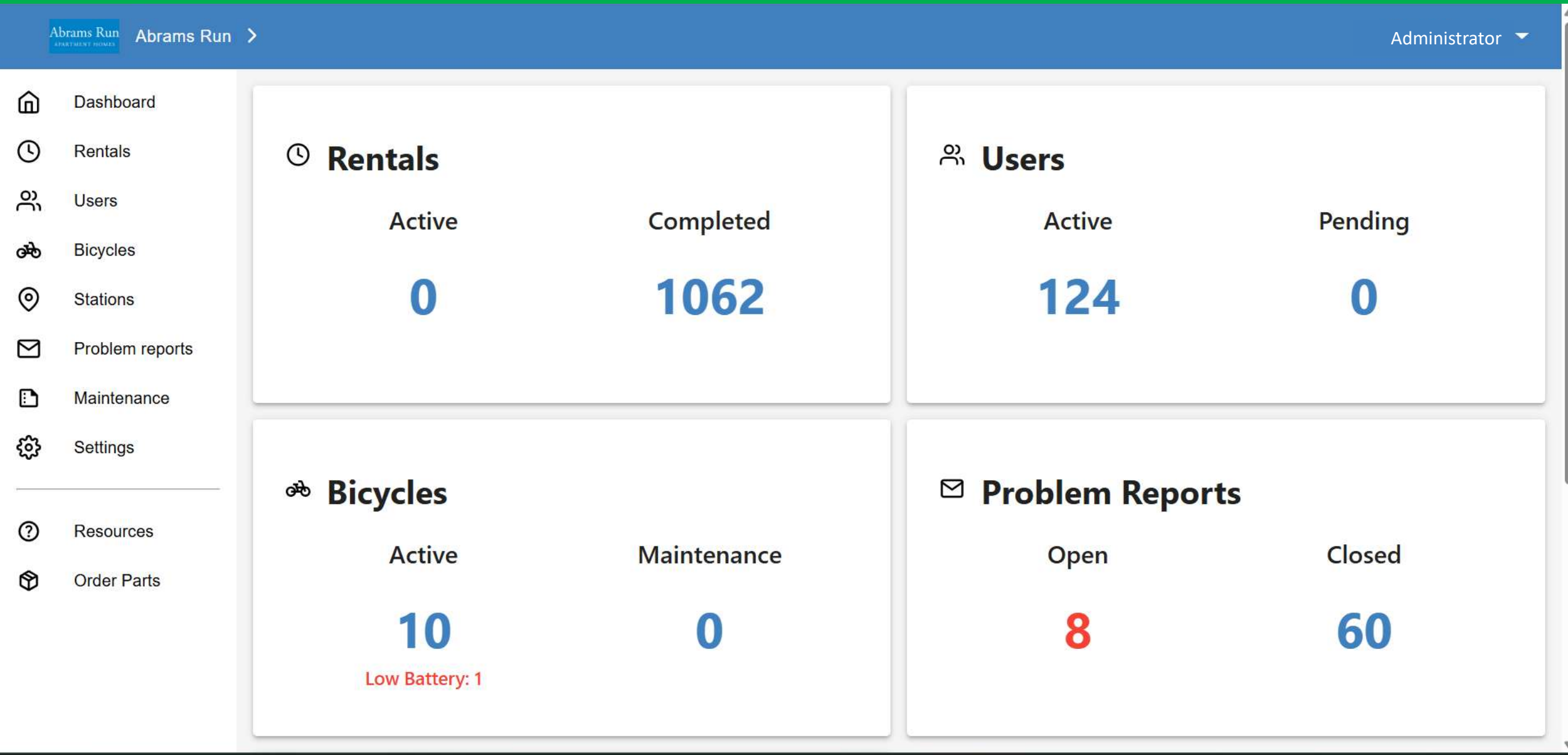
Tap the **End Ride** button

How Do I Manage the system?

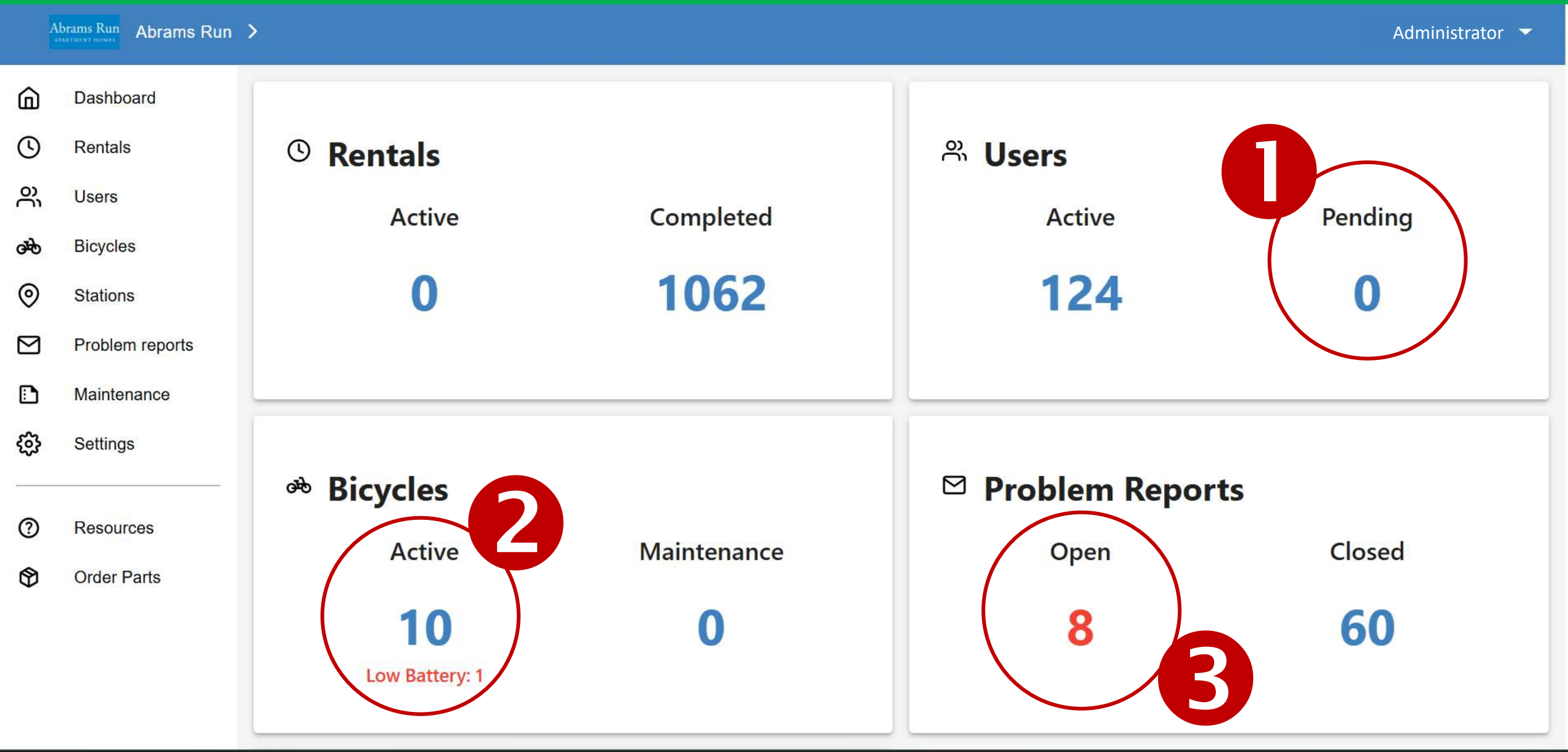
Login to the OBS Admin Portal



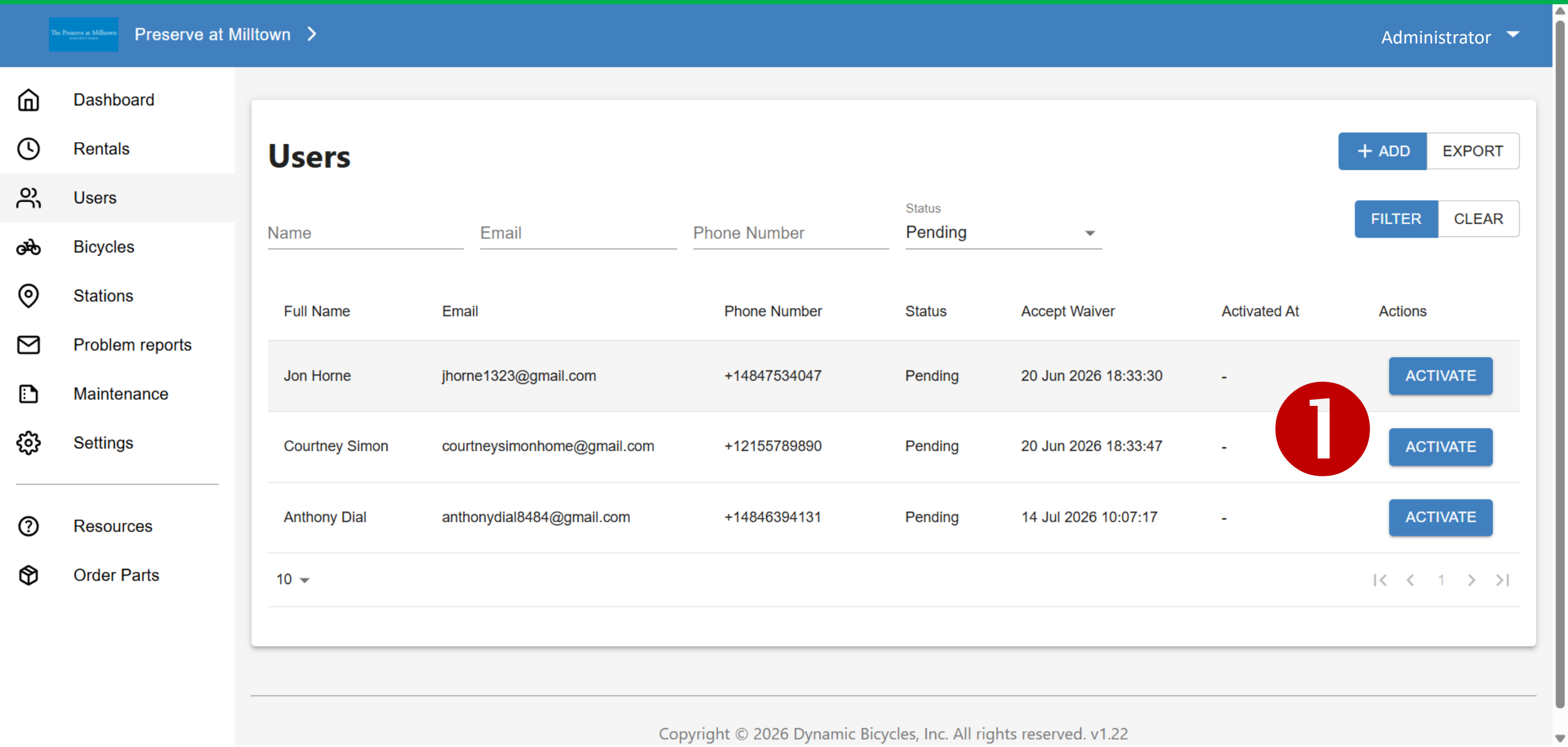
This is the **Dashboard.** From here, you can Monitor the System.



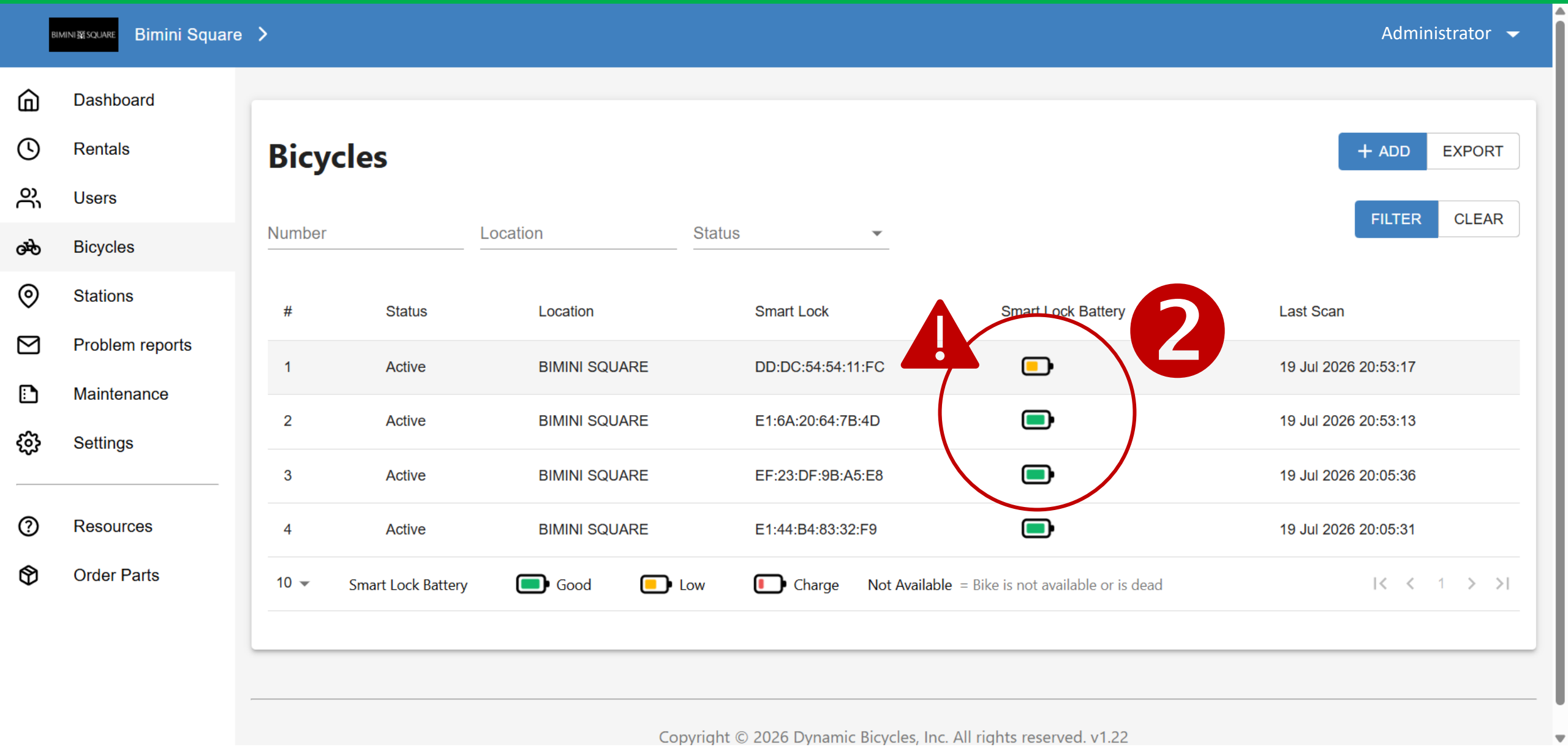
The 3 Most Important to Monitor



1. Activate Pending Users



2. Check Battery Levels. Charge/Replace as Needed



3. Check for any Reported Problems from Riders

Abrams Run > Abrams Run

Patrick Perugini

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem reports
- Maintenance
- Settings

- Resources
- Order Parts

Problem Reports

3

EXPORT

Status

FILTER CLEAR

Bike	Problem	Priority	Status	Assignee	Created At	Last Modified At
#6	Lock To Rack Problem	Normal	Closed	-	16 Jul 2025 19:25:34	25 Aug 2025 09:49:41
#10	Other	Normal	Closed	-	04 Jul 2025 14:40:33	25 Aug 2025 09:49:33
#4	Bike Saddle	Normal	Closed	Scott Flynn	01 Jun 2025 16:23:36	25 Aug 2025 09:49:21
#2	Bike Saddle	Normal	Closed	Scott Flynn	17 May 2025 11:32:41	25 Aug 2025 09:49:16
#1	Bike Rear Wheel	Normal	Closed	Scott Flynn	06 May 2025 19:32:25	25 Aug 2025 09:49:10
#3	Bike Saddle	Normal	Closed	Scott Flynn	05 May 2025 14:53:46	25 Aug 2025 09:49:05
#4	Unlock Problem	Normal	Closed	Scott Flynn	14 Apr 2025 18:20:08	25 Aug 2025 09:48:55
#6	Bike Rear Wheel	Normal	Closed	Scott Flynn	07 Oct 2024 05:27:08	25 Aug 2025 09:48:43

How Do I Test the System?

With the **On Bike Maintenance** App

Install the **On Bike Maintenance** App on your phone

ON BIKE MAINTENANCE

Uses the same Email and Password as OBS admin portal.

When at the bikes, the App will automatically scan the bikes

On Bike Maintenance

App uses Bluetooth to scan the smart locks

On Bike Maintenance App Features

- Check Battery Level
- Change Status
- Record Maintenance
- **Test Unlock Bike**

Use the App to periodically test each smart lock

When to Use this App?

1. Upon delivery before first system use
2. After each battery change
3. Troubleshoot rider reports that bikes aren't unlocking

Bike Maintenance ABC’s

The ABC's of Bike Maintenance

MONTHLY SERVICE AND SAFETY CHECK

A — AIR: Add Air to the Tires

- Tires should be checked/inflated Monthly
- Inflate tires to 50-85psi
- Pump is included with system!

B — BRAKES: Test Brakes

- Squeeze brake levers Monthly to ensure brakes engage
- Brakes should engage before lever touches handlebar
- To adjust, rotate barrel adjuster and re-check brakes

C — CHARGE: Charge Lock Batteries

- Charge/Swap batteries Monthly
- Test unlock each bike using On Bike Maintenance App
- System included a charger and spare battery

Charge/Swap Out Smart Lock Batteries

1. Use tool to open battery compartment

2. Recharge/replace battery

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