

Woohoo!
You're Getting an
On Bike Share
System



On Bike Share

- What is it?
- How the bike share system works
- 3 Steps to managing the system
- Bike maintenance
- Resources we have to support you



Your system
includes bikes,
racks and
software



Riders unlock
the bikes using
an App.



Bikes are
'docked' to racks
using a battery-
powered lock





Bikes are free to use for approved riders.



Riders must
return bikes
to racks after
each ride

NOTE:
Racks must be
installed
into concrete



So, How
Does it
Work?

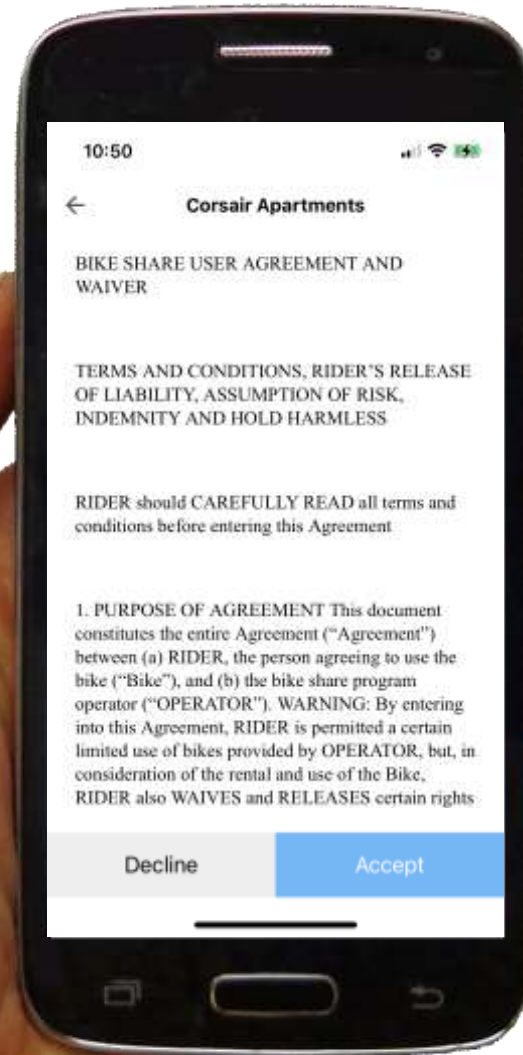


First, riders
install the
On Bike Share
App and join
your system.



ON BIKE SHARE

Riders provide
name and email,
and must accept
your waiver.



Once
activated, riders
use the App to
checkout bikes.



How Do I Manage the system?



Sign In

Email

admin@morganproperties.com








Password

•••••

[Forgot your Password?](#)

SIGN IN

Admins will receive an email to login to the OBS portal

-  Dashboard
-  Rentals
-  Users
-  Bicycles
-  Stations
-  Problem Report
-  Settings

Rentals

Active

1

Completed

168

Users

Active

24

Pending

8

Bicycles

Active

5

Low Battery: 2

Maintenance

0

Problem Report

Open

47

Closed

0

The Dashboard helps Admins monitor the system

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem Report
- Settings

🕒 Rentals

Active	Completed
1	168

👤 Users

Active	Pending
24	8

🚲 Bicycles

Active	Maintenance
5	0

Low Battery: 2

✉️ Problem Report

Open	Closed
47	0

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem Report
- Settings

🕒 Rentals

Active

1

Completed

168

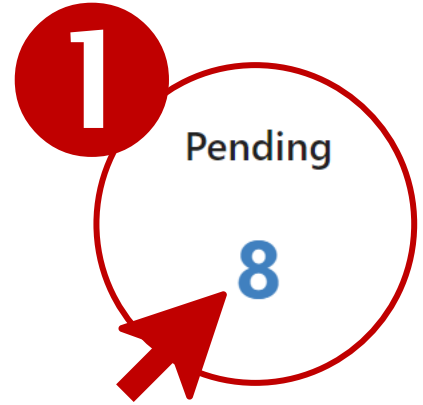
👤 Users

Active

24

Pending

8



CLICK HERE

🚲 Bicycles

Active

5

Maintenance

0

Low Battery: 2

✉ Problem Report

Open

47

Closed

0

- Dashboard
- Rentals
- Users**
- Bicycles
- Stations
- Problem Report
- Settings

Users

[+ ADD](#) [EXPORT](#)


[FILTER](#) [CLEAR](#)


Name	Email	Phone Number	Status	Accept Waiver	Activated At	Device Info	App Version
Ilyan Charif	icha94300@gmail.com	+13377816486	Pending	22 Aug 2021	-	iPhone XR (iOS 15.1)	1.11
Luketrench@rcsi.com Trench	luketrench@rcsi.com	+14132444634	Pending	09 Sep 2021	-	iOS 14.7.1	1.7
Zaigon St Roy	ommonfire@yahoo.com	+13375523852	Pending	18 Sep 2021	-	iPhone XR (iOS 14.4.2)	1.7
Jakobi Terry	terryjakobi65@yahoo.com	+13377936776	Pending	15 Oct 2021	-	iOS 15.0	1.7
Brett.com Ardoin	ardoinbrett229@gmail.com	+13373510677	Pending	15 Oct 2021	-	iPhone XR (iOS 14.7.1)	1.7
brooklyn Hebert	brooklynhebrt7@icloud.com	+13378044908	Pending	16 Oct 2021	-	iOS 14.7.1	1.7
Nick Svingos	nsvingos@comcast.net	+13046381969	Pending	04 Mar 2022	-	iPhone XS Max (iOS 15.3.1)	1.11

CLICK HERE

1 Activate Pending Users

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem reports
- Maintenance
- Settings

User Info	Rentals	Reported Problems
		
Full Name	Ilyan Charif	
Email	icha94300@gmail.com	
Phone Number	+13377816486	
Accept Waiver	22 Aug 2021 20:16 pm	
Activated At	-	
Status	Pending	
Device Info	iPhone XR (iOS 15.1)	
App Version	1.11	

 **CLICK HERE**

ACTIVATE **DECLINE**

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem Report
- Settings

🕒 Rentals

Active	Completed
1	168

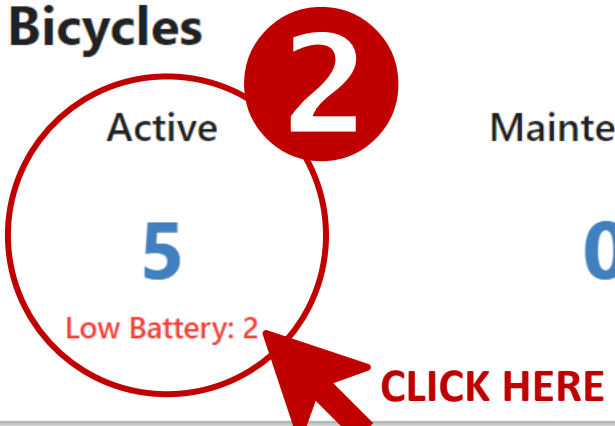
👤 Users

Active	Pending
24	8

🚲 Bicycles

Active	Maintenance
5	0

Low Battery: 2



✉️ Problem Report

Open	Closed
47	0

- Dashboard
- Rentals
- Users
- Bicycles**
- Stations
- Problem Report
- Settings

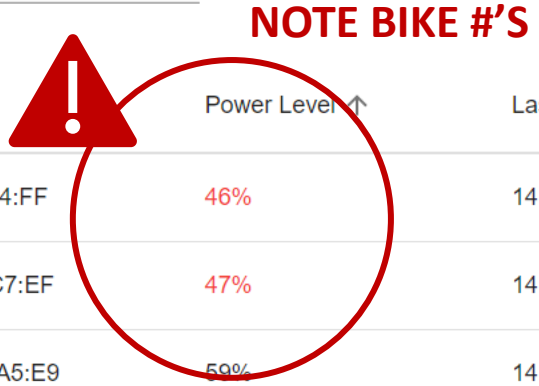
Bicycles

+ ADD EXPORT

FILTER CLEAR

Number		Location	Serial Number	Status			
#	Status	Location	Serial Number	Lock	Power Level ↑	Last Scan	
5	In Rental	Audubon Lake	X20A01385	F1:84:71:01:D4:FF	46%	14 Apr 2022 12:01 pm	
3	In Rental	Audubon Lake	X20A01478	EC:57:38:09:C7:EF	47%	14 Apr 2022 11:44 am	
1	Active	Audubon Lake	X20A01408	CB:AA:00:A9:A5:E9	50%	14 Apr 2022 12:01 pm	
2	Active	Audubon Lake	X20A01537	F2:9F:49:0E:57:81	83%	20 Feb 2022 10:22 am	
4	In Rental	Audubon Lake	X20A01555	D5:E7:42:35:CF:DF	95%	14 Apr 2022 11:44 am	

10 ▾ Locks with less than 40% Power Level can not be rented. |< < 1 > >|



2 Monitor Battery Level on Locks

NOTE: Leave Locks on Bikes

Battery compartment is
on the top of the locks



Replace battery



Replace Battery on Lock (tool, charger and spare battery included with system)

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem Report
- Settings

🕒 Rentals

Active	Completed
1	168

👤 Users

Active	Pending
24	8

🚲 Bicycles

Active	Maintenance
5	0

Low Battery: 2

✉ Problem Report

Open	Closed
47	0

3

CLICK HERE

- Dashboard
- Rentals
- Users
- Bicycles
- Stations
- Problem Report**
- Settings

Problem Report

EXPORT

Status








Created, Assigned, In Pr... ▾

FILTER

CLEAR

Bike	Problem	Priority	Status	Assignee	Created At	Last Modified At
#2	Unlock Problem	Normal	Created	-	28 Nov 2021, 03:38 pm	28 Nov 2021, 03:38 pm
#2	Unlock Problem	Normal	Created	-	26 Nov 2021, 04:11 pm	26 Nov 2021, 04:11 pm
#3	Unlock Problem	Normal	Created	-	26 Nov 2021, 04:11 pm	26 Nov 2021, 04:11 pm
#4	Unlock Problem	Normal	Created	-	26 Nov 2021, 04:10 pm	26 Nov 2021, 04:10 pm
#3	Unlock Problem	Normal	Created	-	24 Nov 2021, 04:43 pm	24 Nov 2021, 04:43 pm
#4	Unlock Problem	Normal	Created	-	24 Nov 2021, 04:34 pm	24 Nov 2021, 04:34 pm
#3	Unlock Problem	Normal	Created	-	24 Nov 2021, 04:34 pm	24 Nov 2021, 04:34 pm
#3	Unlock Problem	Normal	Created	-	24 Nov 2021, 04:34 pm	24 Nov 2021, 04:34 pm
#2	Unlock Problem	Normal	Created	-	24 Nov 2021, 04:33 pm	24 Nov 2021, 04:33 pm

**CLICK HERE****3** Review Problem Reports

-  Dashboard
-  Rentals
-  Users
-  Bicycles
-  Stations
-  Problem Report
-  Settings



Problem Details

ACTIONS ▾

**CLICK HERE
To CLOSE
ISSUE**



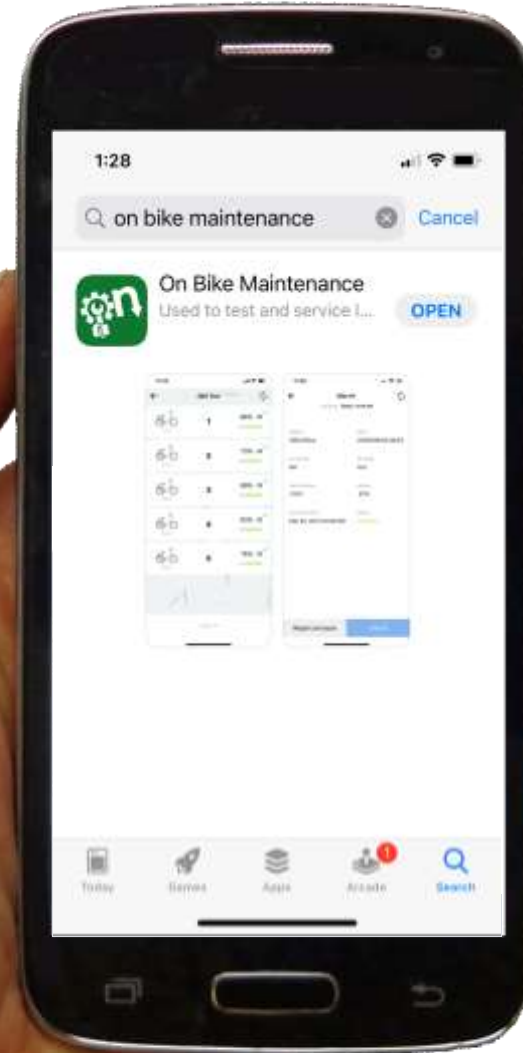
Reporter	Shalahya Rubin ✉
Assignee	-
Bicycle	#2 ✉
Location	Audubon Lake ✉
Status	Created
Priority	Normal
Problem	Unlock Problem
Reported Comment	Not unlocking
Created At	28 Nov 2021 03:38 pm
Last Modified At	28 Nov 2021 03:38 pm
Completed At	-



Is there a
way to test
the system?

YES.

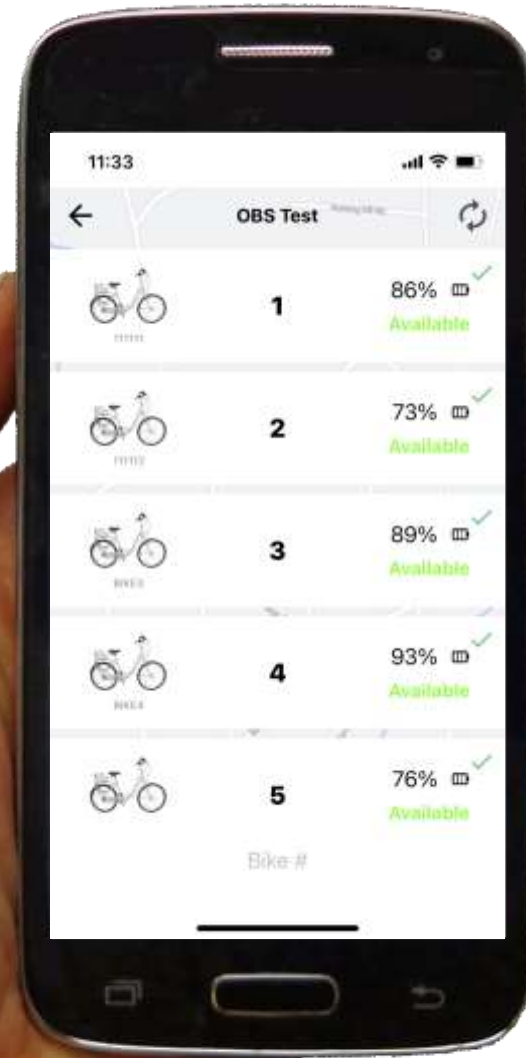
The On Bike Maintenance App allows you to easily test locks.



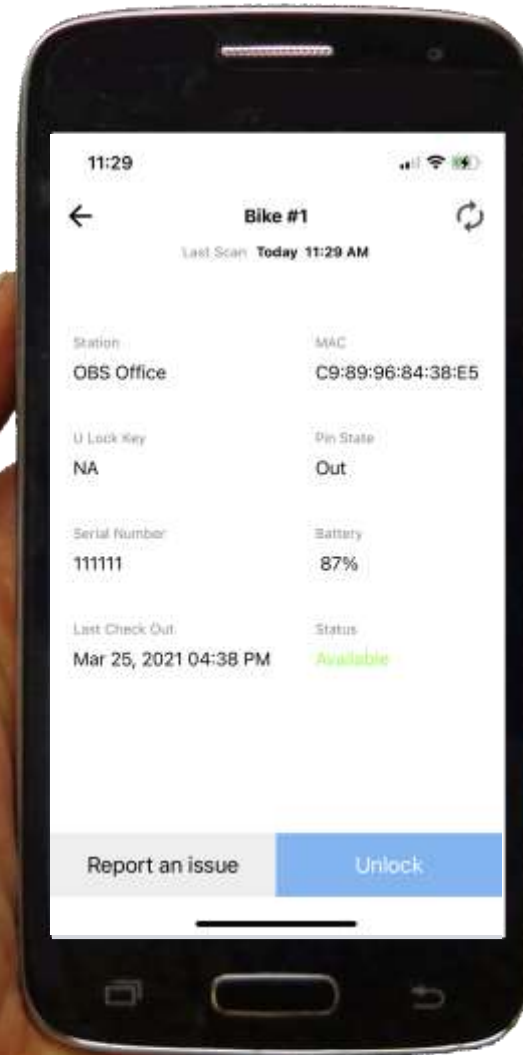
**ON BIKE
MAINTENANCE**

App is Password Protected for system admins only

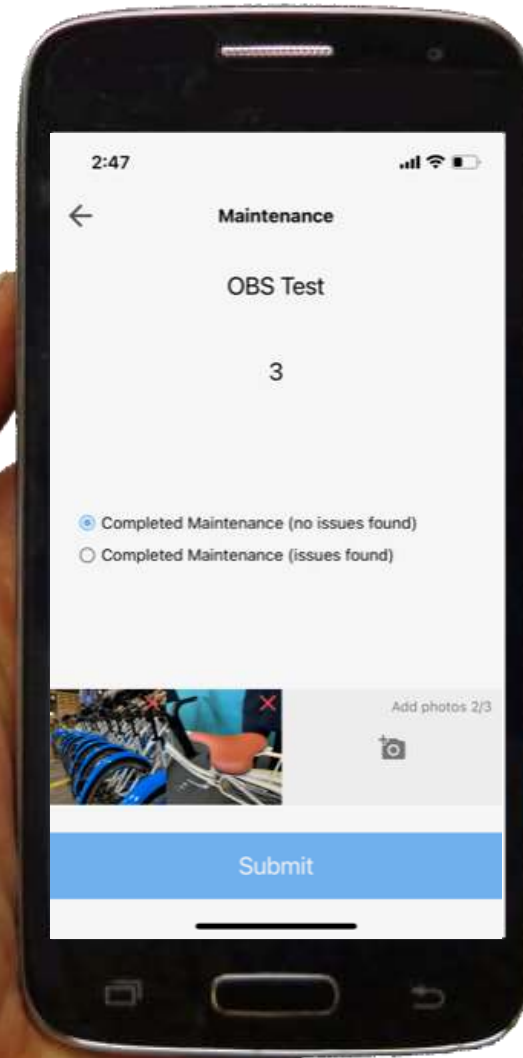
When at the bikes, the App will automatically scan the bikes



By selecting a bike from the list, you can Unlock the bike to test the lock



Mechanics can
also use this App
to record bike
service





Who
Maintains
the bikes?



The Choice is Yours

- Maintain the bikes yourself
 - We offer instructional videos and guides for doing routine bike maintenance
- Outsource to our bike maintenance partner – Velotooler (Optional Service)



Velotooler Monthly Bike Maintenance Service

- Come on-site every month
- Unlock bikes from rack
- Perform safety inspections
- Adjust and tune-up bikes
- Note any parts needed for bikes

- Mechanic does NOT replace batteries on locks



For more information, visit

onbikeshare.com/customer-resources-obs

info@onbikeshare.com | 401-475-8094

We hope you
enjoy your
On Bike Share
system!

